

Steven W. Monteith

Chief Customer and Marketing Officer and Executive Vice President

Steve Monteith was named chief customer and marketing officer and executive vice president in November 2020. He reports to the Postmaster General and is a member of the Executive Leadership Team.

Monteith is responsible for corporate strategies and initiatives to increase revenue and financial contribution that resulted in \$77 billion in annual revenue. Monteith's priorities are implementing the Delivering for America plan to grow revenue, reposition and grow mail volume, and strengthen the brand by working to improve the customer experience, payments and acceptance, tracking, and visibility. Monteith manages relationships with mailers, shippers, partners and industry leaders. He is responsible for a workforce of over 4,000 employees in four organizations: Customer Experience, Marketing, Product Solutions and Sales.



Monteith joined the Postal Service in 1989 and his most recent position was as the Marketing vice president.

Monteith is a graduate of Columbia University with a degree in economics. He also earned a Master of Business Administration degree in marketing from the University of Maryland, and he has completed the Senior Executive Assessment and Development Center leadership program.