

Timothy R. Costello

Vice President, Retail and Delivery Operations, Southern Area

Timothy Costello was named Vice President, Retail and Delivery Operations for the Southern Area in August 2020.

In this position, Tim is responsible for overseeing retail and delivery operations in 13 Districts comprised of 11 states as well as Puerto Rico and the U.S. Virgin Islands with a workforce of over 122,000 employees. The Southern Area services 41.8 million delivery points from more than 7,000 post offices and encompasses 750,000 square miles. With a focus on the customer experience, the Southern Area produces \$3.1 billion total revenue.



Costello previously held a succession of executive leadership roles as district manager of the South Florida, Dallas and Alabama districts in the Southern Area, and area manager of Delivery Programs Support in the Eastern Area. He has also served as the manager of Operations Programs Support for the Atlanta and Mississippi districts. Costello provided expertise to the National Performance Assessment and World Class Package Platform Headquarters teams.

Costello studied business administration and management at Mississippi State University. He completed the Advanced Leadership Program, Executive Foundations, Executive Leadership, and the Senior Executive Assessment and Development Center. Costello is a Lean Six Sigma certified Green Belt.