

## **Timothy Costello**

**Vice President, Retail and Delivery Operations—Southern Area**

Timothy Costello was named vice president, Retail and Delivery Operations, Southern Area, in August 2020. He reports to the chief retail and delivery officer and executive vice president.

In this position, Costello is responsible for overseeing retail and delivery operations in 13 districts comprised of 11 states, as well as Puerto Rico and the U.S. Virgin Islands, and a workforce of over 124,000 employees. The Southern Area services 49.3 million delivery points from more than 7,000 Post Offices, encompasses 750,000 square miles, and produces \$3.2 billion total revenue annually.



Costello began his career with the Postal Service in 1988. He previously held a succession of executive leadership roles, including district manager of the South Florida, Dallas and Alabama districts; area manager of Delivery Programs Support in the former Eastern Area; and manager of Operations Programs Support for the Atlanta and Mississippi districts. Costello also provided expertise the National Performance Assessment and World Class Package Platform headquarters teams.

Costello studied business administration and management at Mississippi State University. He completed the Advanced Leadership Program, Executive Foundations, Executive Leadership, and the Senior Executive Assessment and Development Center leadership program. Costello is also a Lean Six Sigma certified Green Belt.

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