Todd Hawkins was named vice president, Processing Operations, Western Region, in July 2022. He reports directly to the chief processing and distribution officer.

In this role, Hawkins is responsible for overseeing 146 processing facilities and more than 56,000 employees who process nearly 350 million letters and packages each day.

He has been with the Postal Service for more than 38 years, including 28 years in management roles. These include several senior plant manager and district manager positions, and he has also served as manager, Operations Support, for the Eastern Area.

Most recently, Hawkins was senior director of processing operations for the Lakeshores and Westshore divisions.

He is a graduate of George Williams College and received a master of business administration degree from Governors State University. He has completed several leadership courses and is a certified Lean Six Sigma green belt.